

Dear Kids Smile Family,

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming some form of normalcy and routines. While many things have changed, one thing has remained the same: our commitment to the safety of our patients and families.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when we render care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

You will see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will communicate with you beforehand to ask some screening questions regarding the health of the people in your household. For example, any history of fever, cough, shortness of breath or contact with anyone with Covid-19. You'll be asked those same questions again when you are in the office.
- We are asking that you call the office once you are in our parking lot. Please limit the number of accompanying family members to one guardian and maximum of three patients to be seen. We will do our best to allow greater time between patients to reduce waiting times for you, and to have you and family to proceed directly your treatment room (s).
- Everyone entering the office will be required to wear a mask, have their temperature checked by infrared thermometer and to make use of the hand sanitizer at the front desk or use restroom to wash hands upon entering our office.
- You may see that our waiting room will no longer offer magazines, children's toys and free access to the much beloved "Prize box " since those items are difficult to clean and disinfect. Your little ones will still be able to get a prize as well as select their movies with the help of a staff member.
- If you have new insurance or questions regarding account, treatment plans, etc., please let us know prior to your visit. All receipts will be emailed unless a paper copy is requested. We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at [732-297-5200](tel:732-297-5200) or visit our website at kidssmilenj.com

Thank you for being part of our family. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Dr. Dawn & Staff